

1. INTRODUCTION

Bank of Industry Limited ('BOI' or 'the Bank') collects Personal Data, as defined in the Nigeria Data Protection Act 2023 (NDPA) and other relevant regulatory guidelines in the course of its business operations and engagement with stakeholders. The Bank understands the importance of ensuring privacy and protection in the handling of your Personal Data. Hence, the Bank has prepared this Data Protection Policy in line with the provisions of the NDPA. This policy shall be applicable to Employees, Vendors, and Customers.

2. PERSONAL DATA COLLECTED

- Personal Identifiable Information (PII)
- Contact information
- Business and Financial information
- Demographic information
- Such other information as may become necessary under the permissible uses.

3. CONDITIONS FOR PROCESSING PERSONAL DATA

The Bank (including its personnel and any third party acting on its behalf, with whom the Bank has a data protection/confidentiality contract) shall be permitted to process your Personal Data and where necessary transfer to a foreign country if:

- Your express **consent** is obtained;
- It is required for the performance of a **contract** to which you are a party;
- It is required for the Bank's compliance with a **legal obligation**;
- It is required to **protect your (or any person's) vital interest**
- It is required for **public interest purposes**
- For **legitimate purposes** by the Bank

4. HOW WE USE YOUR PERSONAL DATA

As permissible under applicable law, the Bank may use your personal data for the following legitimate purposes:

- Provision of lending services;
- Information validation;
- Relationship management;

- Monitoring, statistical analysis and benchmarking;
- Due diligence and regulatory reporting;
- Legal, compliance, fraud prevention and legitimate business purposes.

5. DATA SUBJECT'S RIGHTS

Subject to applicable laws, you have the right to:

- Make reasonable request(s) for access to information relating to processing of your Personal Data, as permitted by relevant regulations;
- Request BOI's erasure/deletion of your Personal Data: - if no longer required OR - if you withdraw your consent or object to the Bank's processing thereof OR - if your Personal Data was unlawfully processed OR - if deletion is required for compliance with a legal obligation.
- Rectify or amend inaccurate or incomplete Personal Data;
- Withdraw your Consent at any time;
- Object to processing your Personal Data if there are legitimate grounds to do so and as permitted by law;
- Receive your Personal Data in a commonly used and machine-readable format and the right to transmit these data to another Data Controller in the manner prescribed by the NDPA; and
- Lodge a complaint with the Nigeria Data Protection Commission (NDPC), where you believe the Bank's processing of your Personal Data violates the requirements of the NDPA.

6. COMPLAINTS & ENQUIRIES

To view the Bank's detailed Data Protection Policy or for questions or complaints, please contact us at:

Customer Care Dept.

BOI Building, 23, Marina, Lagos.

customercare@boi.ng

0700- CALL-BOI (07002255264)

For more info: please visit www.boi.ng

By signing below, I acknowledge that I have fully read and understood my rights as a data subject. I understand that if I have any questions or concerns about this policy, it is my responsibility to contact the Customer Care Dept.

Name: _____

Sign: _____ Date: _____



Bank of Industry Limited (BOI or the Bank), which expression shall include its subsidiaries and third-party processors authorized by the Bank, has disclosed that it may collect and process my personal data for the following purposes:

- The provision of lending services and purposes ancillary thereto;
- Information validation;
- Relationship Management;
- Monitoring, statistical analysis and benchmarking;
- Due diligence and regulatory reporting; and
- Legal, compliance, fraud prevention and other legitimate business purposes of the Bank.

I am aware of my rights as a Data Subject as provided by the NDPA and other regulatory guidelines, including my right to withdraw my consent to the processing of my Personal Data at any time as well as my right to amend any inaccurate or incomplete data, to state a few.

I am further aware that I can access the Bank's detailed Data Privacy Policy on its website, portals and at any of the Bank's offices.

Further to the foregoing disclosures, I.....of
....., confirm that I have read and comprehended the content of this consent form. I hereby grant my consent to Bank of Industry Limited of 23, Marina, Lagos to process my information including Personal Data in the manner described in this consent form.

Dated this..... day of....., 202...

Name: _____

Signature: _____